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Asset Recovery Inter-Agency Network For Eastern Africa (ARIN-EA)

ARIN-EA SECURE INFORMATION EXCHANGE PLATFORM

ARINS TALK 4TH MAY 2021

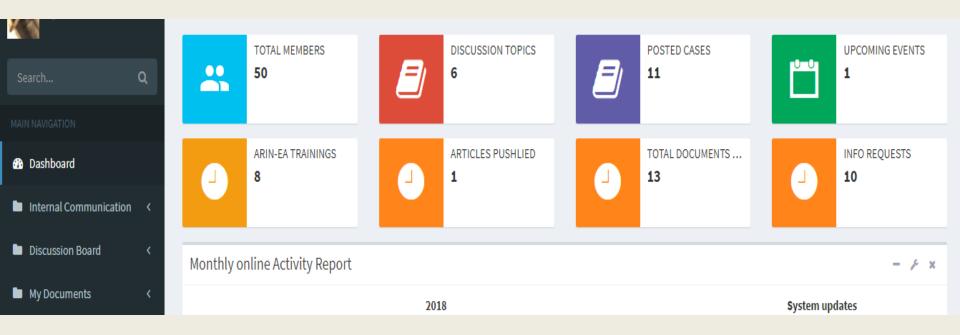
ARIN-EA Secured information exchange platform



- OVERVIEW: There was a need for focal persons to have a centralized and secure communication channel through which they can access resources that range from information requests, case management and a discussion forum.
- The secure platform was developed as a sub-domain with limited access code within the EAAACA Website main domain(www.eaaaca.com)
- With support from GIZ, ARINEA developed its secured information exchange platform in 2018. In 2019, the platform had 14 registered focal persons. To-date all the 24 focal persons have registered on the platform this is because of the various trainings the secretariat organizes on how to use the platform and this has been successful with support from GIZ as well
- More features have been added to the platform to make is user friendly for the users for example, an Internal communication, ARINEA Adverts and training resources which can be downloaded from the platform

The SECURE LAYOUT



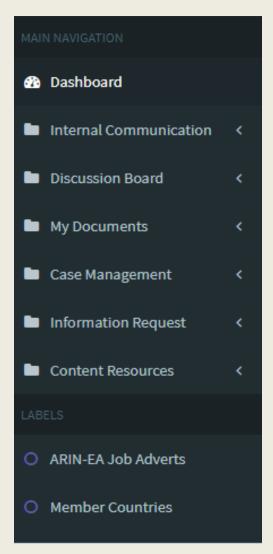


The secure platform provides Network members with various resources;

- Internal Communication
- Discussion Forum
- My Documents
- case management
- Information Request
- Content resources

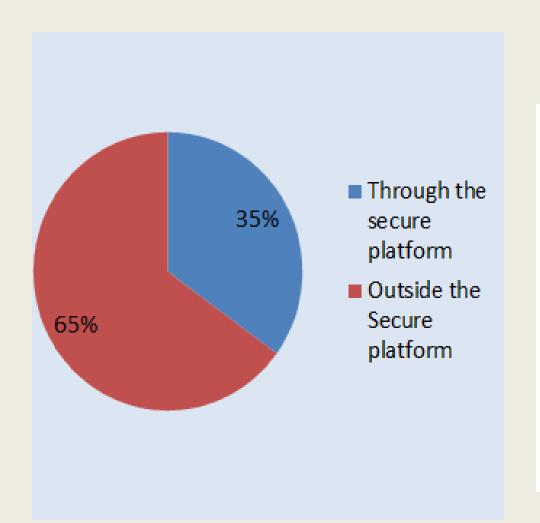
Features of the secure platform





- ❖ Internal Communication: the portal has a communication tool to enable secure interaction between focal persons. The feature is in form of an email like system which enhances faster communication
- Discussion Board: Helps members to post topics and members can discuss
- My documents: its where members store their documents. These documents can either be public or private
- ❖ Information request: this feature helps members to upload their requests via the provided form. The form has provisions where members can attach recordings, MLA, and other support documents which can help in investigation
- ❖ Case management: this feature helps members to work on a particular case together, they choose a lead focal person who will lead the case until its finalized

CASE REQUESTS SENT THROUGH THE SECURE PLATFROM IN 2020



☐ In 2020, the number of case requests through the secure platform has increased as compared in 2018 and 2019 when the platform had just been developed

☐ The secretariat has now emphasized more use of the secure platform when sending requests as its more secure and also provides more features on how to manage cases



How secure is the platform

- Two factor authentication: To access the portal, members are required to enter their username, password they used when creating an account, a token is sent to their email which serves as an extra layer of security to further keep information safe
- Dynamic password policies: Password policies cater for the strength of the password
- End to end encryption: the platform is built with an end to end encryption to ensure data security. The encryption keys are tied to both sending of information requests and user's password.
- Access to secure platform is only limited to Focal Persons of the Network whose accounts are created by the secretariat

Benefits of the secure platform

- The platform is very secure as it provides an end to end encryption
- It provides confidentiality as requests are sent to the intended focal person
- Its user friendly and fast with a variety of features added
- The secure platform is accessible to anywhere as long as internet connection is available
- It provides an information request history
- The platform provides security audit logs detailing the portal activity for each user
- Members are able to access all ARINEA training resources which are both private and public and download them



THANKYOU FOR LISTENING

VISIT THE EAAACA/ARINEA WEBSITE TO DOWNLOAD MLA GUIDELINES OR CONTACT THE SECRETARIAT

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